Research Services Ltd., 20/24 Broadwick Street, London, WIV 1FG

How we live today Questionnaire

Q.1

Q.2

Q.4

Q.5

Q.6

2.7

Time interview started (24 hr clock) We are interested in peoples opinions about life in Lot more Britain today. For instance, compared to four or five Little more years ago, would you say you are more satisfied or less Same satisfied with things in general? That is, taking Little less yourself, do you think you are more satisfied with Lot less things than you were four or five years ago, or less satisfied? IF MORE OR LESS Is that a LOT more or a LITTLE more? HAND CARD A I am going to read you a list of various groups of people. How dissatisfied would you say they are with things in general today? This is a scale of satisfaction with complete satisfaction at the top (POINTING) and complete dissatisfaction at the bottom (POINTING). As I mention each group of people could you tell me where you think they would be on the scale -(MOVE FINGER RAPIDLY UP AND DOWN SCALE) which step number? READ LIST FORWARDS/BACKWARDS **FORWARDS** IN ALTERNATE INTERVIEWS AND CODE BACKWARDS (a) Unskilled manual worker Step no (b) Skilled manual worker Step no (c) Office workers Step no (d) Professional people (doctors, teachers and other professions) Step no (e) Company directors and business executives _ _ _ _ _ Step no (f) Shopkeepers and people with small businesses _____ _ Step no (g) Old age pensioners _____ Step no Investors and shareholders (h) Step no And whereabouts on the ladder would you put yourself? Step no And where would you put yourself as you were about 4 or 5 years ago? Step no Where would you put yourself as you expect to be about 4 or 5 years from now? Step no And what do you feel is the right level for people like yourself - what do you feel people like yourself are entitled to? Step no RECOVER CARD A, HAND CARD B Which one of these groups on the card ~1 Unskilled manual workers would you place yourself in 2 Skilled manual workers 3 Office workers (RING ONE CODE ONLY) 4 Professional people 5 Company directors & business executives 6 Shopkeepers/small business

people

8

Old age pensioners

Investors and shareholders

RECOVER CARD B

SHOW CARD C

Q.8 I am going to read some statements that describe people. As I read each one, would you tell me which of the replies on the card is the nearest answer in your own case? Don't think too long about the exact meanings. There are no right or wrong answers and no trick questions.

		Stron -gly agree	Agree agree	Dis- agree	
a)	Most people will go out of their way to help someone else	(1	2 21 3	4	5)
ь)	The average man is probably better off today than he ever was	(1	2 3	.4	5)
c)	It's hardly fair to bring children into the world the way things look for the future	(1	2 👌 3	4	5
d)	Most public officials are not really interested in the problems of the average man	1	2 13	4	5`;
e	Even today, the way you make money is more important than how much you make	1	2 2:3	4	5
f)	These days a person doesn't really know whom he can count on	1	2 // 3	4	5 _/
g)	Most people can still be depended on to come through in a pinch	1	2 5.)3	4	5 }
h)	Nowadays a person has to live pretty much for today and let tomorrow take care of itself	1	2 , 3	4	5)
i)	To make money, there are no right and wrong ways any more, only easy and hard ways	1	2 3	4	5)
(ز	Most people don't really care what happens to the next person	1	2 - 3	4	5 }
k)	If you try hard enough you can usually get what you want	1	2 - 3	4	5 }
1)	In spite of what some people say, the lot of the average man is getting worse, not better	1	2 3	4	5)
m)	You sometimes can't help wondering whether anything is worthwhile	1	2 (,3	4	5/

RECOVER CARD C HAND CARD A AGAIN

Apart from how people feel in general about their lives, we are interested in how satisfied they are with some particular aspects of life. For each of these aspects we would like to know how you personally feel.

NOTE. THE NEXT 5 PAGES MAY APPEAR TO BE BOUND IN THE WRONG ORDER. THIS HAS BEEN DONE DELIBERATELY TO VARY THE ORDER OF QUESTIONS. WORK THROUGH THE QUESTIONS IN THE ORDER YOU FIND THEM.

c) What sort of things could happen in your accommodation to make you less satisfied?

43

•	- 5/2-		ŧ
6.			· .
ģ.12	What about your general state of health? Would you say it was -		
	excellent 4 reasonably good 3 cnly fair 244	· ·	
	or poor?		· ·
Q.13 a)	How satisfied are you personally with your general state of health? Where would you put yourself on this scale (CARD A)?	Step no	10: Don't ask b) 0: Don't ask c)
ъ)	What changes would be needed in your pers state of health to make you more satisfie	ed?	
		46	· ·
			<u>.</u>
c)	What sort of things could happen in your state of health that would make you less	-	- .
		<u> 4-7</u>	
			_
		· · · · · · · · · · · · · · · · · · ·	
Q.14	Have you a full time job? Yes $\begin{array}{c c} \mu_{\chi}^{\Upsilon} & \longrightarrow \\ No & \end{array}$	GO TO Q.15, AS	K Q.15 ABOUT OWN JOB
		MARRIED WOMAN ASK Q.15 ABOUI HUSB'S JOB	NOT MARRIED WOMAN GC TO Q.16
Q.15 a)	with your/your husband's job?		
·	Where would you place yourself on this scale?	Step no 44	10: DON'T ASK b) 0: DON'T ASK c)
b)	What changes would be needed in your/your husband's job to make you more satisfied?		
		ؿ	O
٠.		91	
		·	-
c)	What sort of things could happen to you/your husband's job that		-
	would make you less satisfied?	51	
•			

	•		- 3/2 -	· -			
(~~			• .	
•	Q.16	a)	How satisfied are you personally with your general financial situation? Where would you place yourself on this scale? (CARD A)	Step no 2	10: DON O: DON		•
		b) .	What changes would be needed in your general financial situation to make you more satisfied?	5	3:		:
							
		c)	What sort of things could happen in your general financial situation to make you less satisfied?	5			
							
• • •	Q.17	a)	How satisfied are you personally with the things you can do in your leisure time - where would you place yourself on this scale?	Step no 551	lo: Don o: Don		
		ь)	What changes would be needed in your leisure to make you more satisfied?	•	6		:
		c)	What sort of things could happen to your leisure to make you less satisfied?		<u> </u>	•	
						•	
	Q.18	3 a)	How satisfied are you personally with you family life. Where would you place yourself on this scale?	our Step no	10: DO	N'T AS N'T AS	
		-	IF INFORMANT SAYS HE HAS NO FAMILY, SKIP TO Q.19 BUT RING CODE HERE] 59		
		b)	What changes would be needed in your family life to make you more satisfied?		60		
		c)	What sort of things could happen to you to make you less satisfied?		61		
				· ·			

(-37-	
Q.19 a)		DON'T ASK b; DON'T ASK c)
b)	What changes would be needed in your friendships to make you more satisfied?	
.·		
c)	What things could happen to your friendships to make you less satisfied?	
	· · · · · · · · · · · · · · · · · · ·	(.21a), NOT b)
Q.20	or college?	(.21b), NOT a)
Q.21 a)	How satisfied are you personally with the education that your children are getting? Where would you put yourself on this scale? Step no 6 0	: DON'T ASK c) : DON'T ASK d)
b)	If you had children at school or college how satisfied would you be with the education they were gettingwhere would you be on this scale?	:
c)	What changes would be needed in your children's education to make you more satisfied?	
d)	What sort of things could happen to your	
-	children's education to make you less satisfied?	
		• • • • • • • • • • • • • • • • • • •

Q.22 a)	How satisfied are you personally with the way the police and the courts do their job - where would you put yourself on this scale? Step No [1.4]	10: DON'T ASK b)
· p)	what changes would be needed in the way the police and the courts do their job to make you more satisfied?	•
c)	What sort of things could happen to the way the police and the courts do their job to make you less satisfied?	·
,	•	
Q.23 a)	How satisfied are you personally with the welfare services such as health, pensions, social workers, social security and the like? Where would you place yourself on this scale? (CARD A). Step no	10: DON'T ASK b) O: DON'T ASK c)
b)	What changes would be needed in the welfare services to make you more satisfied?	<i>1</i> /3
c)	What sort of things could happen to the welfare services to make you less satisfied?	714
·		

7321 17-10

(,

RECOVER CARD A

HAND CARD D

In the past 12 months have you, or anyone in your household, used or received benefits from these social services? I mean services provided by the Government and Local Authorities, not private arrangements:

	Yes	No		Yes	No
Visited doctor	х	Y	Family planning clinic	6	7
Visit from doctor	С	1	Free school meals	. 8	9
Hospital outpatient	2 .	: 3	Home (or district) nurse	X,	γ
Hospital inpatient	4	5	Home help	0	1
Dentist	6	7	Health visitor	2	3
Maternity benefit	8	9	Supplementary benefits (National Assistance	4	5_
Midwife	x	Y	Unemployment benefit	6	7
Day nursery	0	l, i	Old age pension	8	9
Children's officer	2	3	Other pension(non-private)	χ .	χY
Child guidance clinic	4	5	(specify)		
		,	(Specify)		

RECOVER CARD D

a) We have now covered this list of different aspects of life today with which people may be more satisfied or less satisfied, (that is to say, housing, jobs, education, family life and so on) Now, could you look at the list and say whether there are any important aspects of life we have left off the list? What other things do you think there are which are important in affecting how satisfied you would be with life in general? WRITE IN AT X RELOW

	Most(b) important	(c)Next	(d) least
The district you live in	(1	· 2	3
The house you live in	1	. 2	3
Your state of health	1	2	3
Your job (or your husband's job)	1	_ 2	3
Your general financial situation	1	2	3
The things you can do in your leisure time	1	. 2	3·
Your family life	1	2 -	3
Your friendships	(1	. 2	3
Your childrens education	(1	. 2	. 3
Police and courts	/1	2	. 3
Welfare services	/1	2	3
	(1	2	3
	(1	, 2	3
	1	. 2	3
	1	2	3
	. 1	2	3
	1	2	3
	1	2	3
	1	2	3 .

b) Now if you take the things you have just mentioned, that is (READ LIST FROM X:) together with what is on the card, which <u>single</u> thing out of them all do you think is the MOST important in determining your general satisfaction with life?

(RING 1 IN COL(b) ABOVE)

- c) And which do you think is the next most important for you?

 (RING 2 IN COL(c) ABOVE)
- d) Now, looking at the other side, which one of all these things do you think is the LEAST important for you?
 (RING 3 IN COL(d) ABOVE)

	· ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~			
-* •				•
(a)	Think of how your life is going recontinue in much the same way as you wish you could change some pawish you could change many parts is now?	it is going now arts of it or do	you Change	nue same e <u>some</u> e <u>many</u>
•	IF CHANGE SOME OR MANY ASK:	•	•	
(b)	What would you change?		•	;
	(PROBE Anything else?)		· -	5
	<u> </u>			
				
(c)	Now think of your life as it was life over again, would you want to change many parts, or would y	to change some p	If you could hoarts, would y	
(c)	Now think of your life as it was life over again, would you want to change many parts, or would y	to change some p	parts, would y ny of it. Chang Chang	
(c)	life over again, would you want to change many parts, or would y	to change some p	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u>
(c)	life over again, would you want	to change some p	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u>
	life over again, would you want to change many parts, or would y	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u>
	life over again, would you want to change many parts, or would y	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u> shange
	life over again, would you want to change many parts, or would y TF CHANGE SOME OR MANY ASK: What would you like to have change	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u>
	life over again, would you want to change many parts, or would y TF CHANGE SOME OR MANY ASK: What would you like to have change	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u> shange
	life over again, would you want to change many parts, or would y TF CHANGE SOME OR MANY ASK: What would you like to have change	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u> shange
	life over again, would you want to change many parts, or would y TF CHANGE SOME OR MANY ASK: What would you like to have change	to <u>change some rou</u> not change ar	parts, would y ny of it. Chang Chang	ou want se <u>some</u> se <u>many</u> shange

	- 41-
Now I'd like you to	think about the person you'd most like to be.
In what ways do you life than you have?	think this person has more satisfaction with
Now think about the	e person that you would <u>least</u> like to be.
In what ways do you life than you have?	think this person has less satisfaction with
	· · · · · · · · · · · · · · · · · · ·
	
(a) Would you say person you'd m to be?	you were closer in general satisfaction to the ost like to be, or to the person you'd least like
IF NOT IN MIDDLE	Closer to the one I'd most like to be. (much (a little
(b) Would you say	In the middle / R V
to this person that to the other, or	ser Closer to the one I'd least like to be (much
much closer to the	•

	Is there a car in this household 2-56	I Yes Y	Have you your own 46 telephone	l Yes	8 9
·)	Do you have a garden 2-42 of your own	Yes 0 1	Excluding short visits to friends and relatives, have you had a holiday away		
)	Do you have a cheque book 43 of your own?	Yes 2	from home since this 47 time last year?	1 Yes	2
)	Do you yourself own any stocks or shares or any holdings in a unit \u00e4 trust	1 Yes 4 h)	IF YES) Did you go abroad ug	1 Yes	3 4
)	Have you a colour T.V. 45	1 Yes 6 0 No 7	·	· ;	

(b) NOW, is there anyone else, not related to you, who is a member of the household living here—again, not including any who may themselves separately?

Yes- 1 Record in GRID SECTION B No - 2 Go to CLASSIFICATION DATA (11)

LIST BELOW STARTING WITH INFORMANT, RECORDING INFORMATION REQUIRED

			Se	x	Mari	tal Sta	tus				on Sta		•	,	Age group of informant				How old were you when you full-time education?					
64- 60.	Relationship to informant		M	F	gle	Mar-	D:v	time	Part 8-29 hrs. p.w.	Undr	Re- tired from full time		Age last birth- day	15 - 24 (52)	25. 34	35. 44	45. 54	55- 64	65 or over	15 or undr (<i>5</i> 3)		19- 23	24	Still at sch- sch- sol or coil- ege
	FAMILY UNIT OF INFORMANT	91	-	2	(50)	2	3.,	ر بحق ا د	2	3	4	3/		7	2	3	4	5	6	321	•	3	4	\$
1	INFORMANT	4	Y	×	0	1_	2	4	5	6	7	8	 	Y	×	0	1	2	3	4	5	6	7	<u></u>
2			Y	x	0	1	2	4	5	6	7	8	 				0	FFIC	E U	SE C	!LY	(5:	;)	
3		\perp	Y	x	0_	1	2	4	5	6	7	8	<u> </u>		11	VFOR	MAN	IT IS	 ile (m	nain O	r shai	-		1
4			Υ	x	0	1	2	4	5	6	7	8		\parallel					•				•	2
5			Y	X.	0	1	2	4	5	6	7	8	1_	11,	 . 7 .	,					-	nouser (6)		
6			Y	х	0	1	2	4	5	6	7	8			;		-			Head t head		nousel nousel		3
7			Y	х	0	1	2	4	5	6	7	8					HOU		VIFE-	_			-24	1
8			Y	×	o	1	2	4	5	6	7	8				(if f	emale	1)				3	5-34 5-44	13,
																						55	5-54 5-64 65+	5
	OTHERS IN HOUSEHOLD																					on't k	now	Y
9	OTHERS IN HOUSEHOLD		<u> Y</u>	×	0	1	2	14	5	6	7	8	1: 1	41	н	ous	EHUL	UC	UMP	OSITI			7E	1
10			Y	x	0	1	2	4	5	6	7	8	_	-		MBE GED	R			TY		dults	_	1
11			Y	X	0	1	2	4	5	6	7	8.	1_	\prod			0-1	-	{	Adu		nd chil 5-15	idren	23
17	<u> </u>		Y	x	0	1	2	4	5	6	7	8					. 2-4	-		•		and in ts, chi		1 }
13			Y	×	U	1	2	4	5	6	7	8		\parallel			5-15	· 			•	and in	lants	4
			Υ	×	0	1	2	4	5	6	7	8		Jİ			16-20	<u>'</u> -						
15	-		Y	x	0	1,	2	4	5	6	7	8					21 +	-						
15			Y	×	0	1	2	4	5	6	7	δ				T	OTAI	تاً ا	200					
			L							ᆚ		٠		7									ſ	
											•			İ			N			ITH F				:

JOBS (Code 4's in grid)

Interviewer's

Code No.

7321

IJ.

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USER'S MANUAL FOR

THE QUALITY OF LIFE



FIRST PILOT SURVEY
(March 1971)



Survey Unit Social Science Research Council

Manual for the March 1971 Survey of

THE QUALITY OF LIFE

Preface

This was a pilot study undertaken in March 1971 to test some questions and batteries for the main study. It was designed by SSRC Survey Unit and the fieldwork was carried out by Research Services Limited.

There were 213 respondents drawn by a quota sampling method.

An SPSS system file was created from the 2 cards of raw data and the 4 cards of spread out multipunches. The order of the tables in this manual is the order in which they appear on the system file, not necessarily the questionnaire offer.

Any codes which have been declared missing on the system file have been asterisked.

CODEBOOK FOR QUALITY OF LIFE: FIRST PILOT SURVEY

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MARGINAL RESPONSES

Card No. 1 Cols. No. 5 & 9 Classificatory Info. Q. No. 1

TABLE: HOUR INTERVIEW STARTED

[VAR105]

	•	
RESPONSE	CODE	<u>N</u>
9 a.m.	9	8
10	10	22
11	11	26
12	12	17
1 p.m	13	22
2	14	21
3	15	25
4	16	16
5	17	15
6	18	11
7	19	17
7 8	20	8
9	21	4
Missing	9999*	1

Q.1. We are interested in people's opinions about life in Britain today. For instance, compared to 4 or 5 years ago, would you say you are more satisfied or less satisfied with things in general?

[VAR109]

RESPONSE	CODE	N
Lot more	1	29
Little more	2	50
Same	3	30
Little less	4	56
Lot less	5	48

Car No. 1 Col No. 10 - 18 Q. No. 2

Q.2 I am going to read you a list of various groups of people. How dissatisfied would you say they are with things in general today? *

TABLE: DIRECTION IN WHICH	LIST WAS	READ	[VAR110]
RESPONSE	CODE	<u>N</u>	
Forwards	1	113	
Backwards	2	97	
Missing	88*	3	

TABLE: SATISFACTION OF VARIOUS GROUPS

RESPONSE

	Satisfied												
	CODE:	0	1	2	3_	4	5	6	_7_	8	9	10	DK 99*
Unskilled manual worker		13	17	26	26	32	<i>3</i> 7	17	18	16	4	6	1 [VAR111]
Skilled manual worke	r	6	3	13	22	27	36	19.	34	27	16	, 9	1 [VAR112]
Office workers		1	0	4	16	20	47	45	47	18	9	6	O [VAR113]
Professional people (doctors, teachers)		3	2	7	11	8	23	24	25	45	31	34	O [VAR114]
Co. directors & business executives	ı	1	1	7	4	6	13	10	21	33	43	71	3 [VAR115]
Shopkeepers & small businessmen		7	7	17	26	28	48	26	24	18	6	5	1 [VAR116]
0.A.P.s	-	48	33	42	3 0	26	15	7	3	5	1	3	O [VAR117]
Investors and share- holders		2	7	8	15	21	29	18	20	35	20	31	7 [VAR118]

. (For full instructions for Q.2 See the questionnaire)

^{*} There was an error on the questionnaire for Q.2. It should have read "How satisfied or dissatisfied would you etc"

- Q.3 And whereabouts on the ladder would you put yourself?
- Q.4 And where would you put yourself as you were about 4 or 5 years ago?
- Q.5 Where would you put yourself as you expect to be 4 or 5 years from now?
- Q.6 And what do you feel is the right level for people like yourself what do you feel people like yourself are entitled to?

	Dissatisfied												Satisfied DK						
RESPONSE	CODE	0	1	2	3	4	_5_	6	7	8	<u>ģ</u>	10	<u>99</u> *						
Now		9	4	14	16	20	41	32	26	3 0	12	9	0	[VAR119]					
Past		2	4	6	14	3 0	44	33	24	25	13	15	3	[VAR120]					
Future		8	8	12	16	11	18	27	22	38	16	28	9	[VAR121]					
Entitled		1	2	1	1	5	18	25	41	66	20	31	2	[VAR122]					

Q.7 Which one of these groups on the card would you place yourself in?

•			
RESPONSE	CODE	<u> </u>	[VAR123]
Unskilled manual workers	. 1	20	
Skilled manual workers	2	59	
Office workers	3 .	23	
Professional people	4	43	
Co-directors and business execs.	. 5	19	
Shopkeepers/small businessmen	6	10	
O.A.Ps	7	35	
Investors and shareholders	8	2	
DK/NA	99*	2	

Card No. 1 Co. No. 24 - 36 Q. No. 8

> RECOVER CARD B SHOW CARD C

Q.8 I am going to read some statements that describe people. As I read each one, would you tell me which of the replies on the card is the nearest answer in your own case? Don't think too long about the exact meanings. There are no right or wrong answers and no trick questions.

		Strongly agree	Agree	Neither	Dis- agree	Strongly disagree		
	<u>RESPONSE</u> CODE		2		4			
8.	Most people will go out of their way to help someone else	. 17	102	25	60	9	[VAR124]	
ъ.	The average man is probably better off today than he ever w	as 34	121	15	3 0	13.	[VAR125]	
c.	It's hardly fair to bring child ren into the world the way things look for the future	11	43	25	114	20	[VAR126]	
d.	Most public officers are not really interested in the problems of the average man	3 0	86	32	61	4	[VAR127]	
e.	Even today the way you make money is more important than how much you make	14	94	20	7 5	10	[VAR128]	
f.	These days a person doesn't really know whom he can count of	on 22	121	23	42	5	[VAR129]	
g•	Most people can still be depended on to come through in a pind		143	26	28	. 0	[VAR130]	
h.	Now adays a person has to give pretty much for today and let a morrow take care of itself	:o- 38	84	14	67	10	[VAR131]	
i.	To make money, there are no rig and wrong ways anymore, only es and hard ways		100	20	62	11	[VAR132]	
j.	Most people don't really care whappen to the next person	what 11	85	22	80	15	[VAR133]	
k.	If you try hard enough you can usually get what you want	24	126	28	33	2	[VAR134]	
1.	In spite of what some people so the lot of the average man is getting worse, not better	ay, 16	86	20	84	7	[VAR135]	
m.	You sometimes can't help wondering whether anything is worth-while	r- 11 .	93	23	70	16	[VAR136]	

Card No. 1 Cols. No. 37,41-49 Q. No. 9a, 11a, 12 13a, 14, 15a

- Q.9a How satisfied are you personally with the district you live in where would you put yourself on the scale?
- Q.11a How satisfied are you personally with the house/flat/accommodation you live in where would you put yourself on the scale?

RESPONSE	CODE:	0	1	2	3	4	5	6	7	8	9	10	99*	
District		4	1	6	7	10	18	17	21	50	18	61	0	[VAR137]
House		2	1	5	2	6	8	26	26	40	24	71	2	[VAR141]

Q.12 What about your general state of health. Would you say it was -

RESPONSE	CODE	N	[VAR144]
Fair or poor	2	23	•
Reasonably good	3	105	•
Excellent	. 4	85	

Q.13a How satisfied are you personally with your general state of health?

RESPONSE	CODE:	0	1	2	3	4	5	_6	_7_	8	9	10	<u>99*</u>	
Health		0	1	3	3	6	12	15	25	49	. 32	67	0	[VAR145]

Q.14 Have you a full-time job?

RESPONSE	·	CODE	N	[VAR148]
Yes	•	1	9 8	
No		2	115	•

Q.15a How satisfied are you personally with your/your husband's job?

RESPONSE	CODE:	0	1	2	3	4	5	6	7	8	_9_	10	<u>99*</u>	
Job		54	1	1	1	3	13	15	24	29	28	40	5	[VAR149]

Card No. 1 Cols. No. 52 - 66 Q. No. 16a, 17a, 18a 19a, 20, 21a

Q.16a How satisfied are you personally with your general financial situation?

Q.17a How satisfied are you personally with the things you can do in your leisure time?

Q.18a How satisfied are you personally with your family life?

RESPO	ONSE
-------	------

	CODE:	^	4	2	7	.),	5	6	7	R	۵	10	90	*
	CODE:				_2_								-22	- ·
Finance		13	8	17	9	17	35	29	24	37	13	9	2	[VAR152]
Leisure		3	1	13	4	9	18	18	20	48	22	<u>56</u>	1	[VAR155]
Family		6	2	1.	2	1	11	7	13	28	29	112	1	[VAR158]

TABLE: INFORMANT HAS NO FAMILY

[VAR159]

RESPONSE	CODE	<u>N</u>
No family	0	6
Has a family	1	207

Q.19a How satisfied are you personally with your friendships?

RESPONSE

CODE: 0 1 2 3 4 5 6 7 8 9 10 99*

Friendship 2 0 5 4 1 18 14 22 36 29 82 0 [VAR162]

Q.20 Do you have any children at school or college?

RESPONSE	CODE	N	[VAR165]
Yes	1	59	
No	· 2	154	

Q.21a How satisfied are you personally with the education that your children are getting?

RESPONSE

	CODE:	0	1	2	3	4	5	6	7	8	9	10	99*	
Education														[VAR166]

Q.22a How satisfied are you personally with the way the police and the courts do their job?

RESPONSE

Q.23a How satisfied are you personally with the welfare services such as health, pensions, social workers, social security and the like?

RESPONSE

	CODE:	0	1	2	3	4	5	6	7	8	9	10	99*	
Welfare		6	3	8.	15	13	29	25	25	41	19	30	4	[VAR172]

Q.10a Is this house/flat/accommodation owned or rented by you or do you live here rent free?

b Is it rented from the council or privately?

RESPONSE	CODE	n	[VAR175]
Owner occupied	1	142	
Council rented	2	39	
Other	3	29	
NA	88*	. 3	

Q.10c How long have you lived in this accommodation?

RESPONSE	CODE	<u>N</u>	[VAR176]
Under 1 year	1	29	
Between 1 and 2	2	15	
Between 2 and 5	3	31	
Between 5 and 10	4	43	
Over 10 years	5	93	
NA/DK	99*	2	

Car No. 2 Cols. No. 9-25 Q. No. 5 & 26a & c

SHOW CARD E Q.5. For full instructions see questionnaire

TABLE: IMPORTANCE OF VARIOUS DOMAINS

RESPONSE		Not mentioned	Least imp	Next in imp	Most imp	
	CODE	0	-2	1	2	
District		183	27	2	1	[VAR209]
House		195	8	8	2	[VAR210]
Health		85	2	37	89	[VAR211]
Job		160	11	29	13	[VAR212]
Finance		130	3	43	<i>3</i> 7	[VAR213]
Leisure		157	49	7	0	[VAR214]
Family		99	5	59	50	[VAR215]
Friendships		180	21	9	3	[VAR216]
Education		177	30	4	2	[VAR217]
Police etc.		173	36	3	1	[VAR218]
Welfare		186	17	3	7	[VAR219]
1st other		201	O .	6	6	[VAR220]
2nd other		211	0	1	1	[VAR221]
3rd other	•	209	2	1	. 1	[VAR222]

Q.26a Think of how your life is going now. Do you want it to continue in much the same way as it is going now, do you wish you could change some parts of it or do you wish you could change many parts of your life as it is now?

RESPONSE	CODE	N	[VAR223]
Continue the same	0	120	
Some parts changed?	1	76	
Many parts changed	. 2	16	
NA/DK	88*	1	

Q.26c	Now think of your life as	it was in	the past.	
	RESPONSE	CODE	<u>N</u>	[VAR225]
	The same Some parts changed Many parts changed DK/NA	0 1 2 88*	99 96 16 2	

TABLE:	AGE	OF	INFORMANT	_	IN	5	YEAR	INTERVALS
						-		

				[VAR230]	
RESPONSE	CODE	<u>N</u> -	·		
15-19	15	10			
20-24	20	17		,	
25-29	25	25			
30-34	3 0	19			
35-39	35	20			
40_44	40	· 12			
45_49	45	19		•	
50-54	50	22		}	
55-59	55	13		•	
60-64	60	14		•	
65-69	65	16		•	
70-74	70	9			
75-79	7 5	11			
80+	80	4			
DK/NA	99*	2			
response 15–24	CODE 1	<u>N</u> 13		[VAR234]	
15 ~ 24	7	15	•		
	9	<u>μ</u> ο			
25-34	2	49 28			
25-34 35-44	3	28			
25-34 35-44 45-54	3 4	. 28 54			
25-34 35-44 45-54 55-64	3 4 5	. 28 54 31			
25-34 35-44 45-54 55-64 65+	3 4 5 6	. 28 54 31 32			
25-34 35-44 45-54 55-64 65+ Inapplic.	3 4 5	. 28 54 31			
25-34 35-44 45-54 55-64 65+	3 4 5 6	. 28 54 31 32			
25-34 35-44 45-54 55-64 65+	3 4 5 6 88*	. 28 54 31 32			-
25-34 35-44 45-54 55-64 65+ Inapplic.	3 4 5 6 88*	. 28 54 31 32	<u>N</u>	[VAR235]	-
25-34 35-44 45-54 55-64 65+ Inapplic.	3 4 5 6 88*	28 54 31 32 6	<u>N</u> 122	[VAR235]	
25-34 35-44 45-54 55-64 65+ Inapplic. TABLE: TYPE OF	3 4 5 6 88*	28 54 31 32 6		[VAR235]	
25-34 35-44 45-54 55-64 65+ Inapplic. TABLE: TYPE OF RESPONSE Adults only	3 4 5 6 88* HOUSEHOLD	28 54 31 32 6 CODE	122	[VAR235]	-

Card . 2

Cols. No.36 - 40

Classificatory Info. ii + Q.29a

TABLE: NUMBER IN HOUSEHOLD

RESPONSE	CODE	N	[VAR236]
1	1	24	
2	2	68	·
3	3	41	
4	. 4	46	
5	5	25	
6	6	4	
7	7	3	
9	9	1	
DK/NA	99*	1	

TABLE: NUMBER IN FULL-TIME JOBS

RESPONSE	CODE	<u>N</u>	[VAR23
Not working	0	42	•
Full-time - 30 hours p.w +	1	110	
Part-time - 8-29 hours p.w.	2	41	·
Part-time <8 hows p.w.	3	15	
Retired	4	3	
Other	8	1	· ·
DK/NA	99*	1	

Q.29a Would you say you were closer in general satisfaction to the person you'd most like to be, or to the person you'd least like to be?

IF NOT IN MIDDLE ASK:

b Would you say you were a little closer to this person than to the other, or much closer to this person than to the other?

RESPONSE	CODE	N	[VAR240]
Much closer to one least like to be	1	0	
Little closer to one least like to be	2	0	
Middle	3 .	70	
Little closer to one like to be	4	47	
Much closer to one like to be	5	76	,
DK/NA/Ref.	88*	20	

TABLE: MYSTERY VARIABLE

	<u>c</u>	ODE	<u>N</u>	[VA]	R241]	
		0	6		•	•
		1	10			
		2	1			
	8	8•	196	•		
a.	Is there a car in this household?	RE	SPONSE	CODE	<u>N</u>	[VAR256]
			Yes	1	69	
			No	0	144	
b.	Do you have a garden of your own?	RE	ESPONSE	CODE	N	[VAR242]
		•	Yes	1	193	
			No	0	20	
c.	Do you have a cheque book of your own?	RI	ESPONSE	CODE	N	[VAR243]
			Yes	1	116	•
			No	0	97	
d.	Do you yourself own any stocks or	_	ESPONSE	CODE	N	[VAR244]
	shares or any holdings in a unit trust?	•	Yes	1	48	
	•		No	0	165	•
e.	Have you a colour T.V.?	R	ESPONSE	CODE	N	[VAR245]
	, r		Yes	1	15	
			No	0	198	·
f.	Have you your own telephone?	R	ESPONSE	CODE	N	[VAR246].
•	•		Yes	1	116	
		•	No	0	97	
g•	Excluding short visits to friends/ relatives, have you had a holiday	TO:	ESPONSE	CODE	N	[VAR247]
	away from home since this time last		Yes	1	143	[
	year?		No	0	70	
					· ·	•
h.	IF YES, Did you go abroad?	R	ESPONSE	CODE	N	[VAR248]
			Yes No	1 0	102 41	
		DK /	na /Rof	ጸጸ•	מכי	,

CAR\$ 0. 2

Cols. No. 49 - 52

Classificatory Info. ii

TABLE:	SEX	OF	INFORMANT

TABLE: SEX OF INFO	RMANT	•	•	
RESPONSE		CODE	N	[VAR249]
Male		1	110	
Female		2	103	
TABLE: MARITAL STA	TUS OF INFORMANT			
RESPONSE	•	CODE	<u>N</u>	[VAR250]
Single		1	3 0	
Married		2	158	
Widowed/Div	orced/Sep.	3	25	
TABLE: OCCUPATIONA	L STATUS OF INFOR	RMANT	······································	
RESPONSE		CODE	<u> N</u>	[VAR251]
Full-time	0 hours +	1	94	
Part-time {	3 - 29 hours	2	13	
Part-time 1	ess than 8 hours	3	1	
Retired	·	4	41	
Others		5	62	
NA/DK	•	88*	2	

TABLE: AGE GROUP OF INFORMANT

RESPONSE	CODE	<u> </u>	[VAR252]
15 - 24	1	29	
25 - 34	2	46	
35 - 44	3	31	• .
45 - 54	4	41	•
55 - 64	5	28	
65+	6	38	•

Card No. 2 Cols. No. 53-64 Classificatory Info. ii

TABLE: TERMINAL	EDUCATION AGE C	F INFORMANT	
RESPONSE	CODE	<u>N</u>	[VAR253]
Under 16	1	126	
16-18	2	62	•
19-23	3	21	
DK/NA/Ref.	88*	4	
TABLE: INFORMAN	T IS HOUSEWIFE		
RESPONSE	CODE	<u>N</u>	[VAR254]
No	o	114	
Yes	, 1	99 *	
TABLE: INFORMAN	T IS HEAD OF HOU	JSEHOLD	
RESPONSE	CODE	<u>N</u>	[VAR255]
No	0	96	
Yes	1	117	•
TABLE: DAY OF	VEEK OF INTERVIEW	<u> </u>	
RESPONSE	CODE	<u>N</u>	[VAR263]
Tuesday	2	13	
Wednesday	3	48	
Thursday	4	84	
Friday	5	48	
Saturday	6	16	
DK .	88*	4	
TABLE: DAY OF	MONTH OF INTERVI	EW .	
RESPONSE	CODE	<u>N</u>	[VAR264]
9th	9	13	
10th	10	47	
11th	11	84	
12th	12	48	
13th	13	16	
DK	88*	5	
	-		•

CARD_NO. 2 COLS_10. 66 -68 CLASSIFICATORY INFO.ii

TABLE: SOCIAL GRADE OF HEAD OF HOUSEHOLD

RESPONSE	CODE	- <u>N</u>	[VAR266]
A	1	11	
В	2	33	•
C1	3	57	•
C2	4	60	,
D	5	38	
E	6	14	
NET INCOME OF HOUSEHOL	ம		<u> </u>
RESPONSE	CODE	N	[V AR267]
£450	1	22	•
650	2	17	
850	3	20	
1050	4	27	
1250	5	32	
1650	6	16	
2000	7	13	
2500	8	13	•
7000	9	4	
3000 +	7	т	
DK/Ref./NA	99*	49	
DK/Ref./NA			[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA	99*	49	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE	99* <u>CODE</u>	49 <u>N</u>	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow	99* <u>CODE</u> 11	49 <u>N</u> 13	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich	99* <u>CODE</u> 11 12	<u>N</u> 13 12	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley	99* CODE 11 12 13	<u>N</u> 13 12 13	[YAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware	99* CODE 11 12 13 14	13 13 12 13 11	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering	99* CODE 11 12 13 14 15	13 12 13 11 13	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh	99* CODE 11 12 13 14 15 21	13 12 13 11 13 9	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds	99° CODE 11 12 13 14 15 21 22	13 12 13 11 13 9 26	[VAR 268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds Glasgow	99* CODE 11 12 13 14 15 21 22 23	13 12 13 11 13 9 26 12	[VAR268]
EADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds Glasgow Middlesborough	99* CODE 11 12 13 14 15 21 22 23 24	13 12 13 11 13 9 26 12 13	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds Glasgow Middlesborough Bristol	99* CODE 11 12 13 14 15 21 22 23 24 31	49 N 13 12 13 11 13 9 26 12 13 13	[VAR268]
EADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds Glasgow Middlesborough Bristol Swansea	99° CODE 11 12 13 14 15 21 22 23 24 31 32	13 12 13 11 13 9 26 12 13 13	[VAR268]
DK/Ref./NA :ADMINISTRATIVE AREA RESPONSE Harrow Norwich Bromley Edgware Havering Edinburgh Leeds Glasgow Middlesborough Bristol Swansea Truro	99° CODE 11 12 13 14 15 21 22 23 24 31 32 36	13 12 13 11 13 9 26 12 13 13	[VAR268]

Card No.2 Cols. No. 70 Classificatory Info. ii

[VAR270]

TABLE: HOUR INTERVIEW ENDED

RESPONSE	CODE	N
9- 9.55 a.m.	9	3
10-10-55	10	10
11-11-55	11	26
12-12-55	12	24
1- 1.55 pm	13	14
2- 2.55	14	21
3- 3-55	15	25
4- 4.55	16	22
5- 5-55	17	20
6- 6.55	18	10
7- 7-55	19	17
8- 8-55	20	14
9- 9-55	21	3
10-10-55	22	3
DK/NA	9999*	1

CALNO.3

Cols. No. 5 - 18

Q. No. 9b & c

The following responses were originally multipunched but have now been spread out on Cards 3, 4, 5, & 6.

Q. 9b What changes would be needed in the district you live in to make you more satisfied?

RESPONSE	CODE	N	[VAR305]
Nothing	. 0	23	
Something	1	121	
DK	. 8	8	
NA	9	61	

Q.9c What sort of things could happen in the district you live in to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR312]
Nothing	0	24	
Something	1	166	0
DK	8	19	
NA	9	4	

Q.9b & 9c....

		More sat	Less sat		
RESPONSE	CODE:		,		
Physical amenities - positive	1	66	23 [VAR306+313]		
- negative	1	34	90 [VAR307+314]		
Social characteristics -+ Ye	1	14	10 [VAR308+315]		
.∕. – ¥e	1 .	13	48 [VAR309+316]		
Sense of belonging	1	3	2 [VAR310+317]		
Other remarks	1	13	13 [VAR311+318]		

Q.11b. What changes would be needed in your accommodation to make you more satisfied?

RESPONSE	•	Code	N	[VAR319]
Nothing		0	16	
Something		1	123	
DK		8	3	
NA		9	7 1	

Q.11c. What sort of things could happen in your accommodation to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR326]
Nothing	0	40	
Something	1	142	
DK	8	29	
na .	9	2	

Q.11b &	11c		More		
	RESPONSE	CODE:	sat	_sat	
	Physical characteristics of building and rooms	1	100	23	[VAR320+327]
	Physical condition of building	1	17	51	[VAR321+328]
	Neighbours, social environment	1	. 5	18	[VAR322+329]
	Physical environment eg. traffic	1	2	19	[VAR323+330]
	Financial burdens - rates, cost	1	3	. 21	[VAR324+331]
	Other	1	6	24	[VAR325+332]

CA NO. 3 Cols. No. 33 - 46 Q. No. 13b & c

Q.13b What changes would be needed in your personal state of health to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR333]
Nothing	0	23	
Something	1	113	
DK	8	10	
NA	9	67	

Q.13c What sort of things could happen in your personal state of health to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR340]
Nothing	. 0	4	
Something	1	192	
DK	8	17	

Q.13b & 13c.....

		More sat	Less sat	
RESPONSE	CODE:		•	
Prevented from work	1	0	6	[VAR334+341]
Limitation of activity, physical disabling et	c 1	32	125	[VAR335+342]
Particular diseases	1	31	52	[VAR336+343]
Ageing generally	1	7	5	[VAR337+344]
Worries, psychological manifestations	1 1	13	13	[VAR338+345]
Other remarks	1	48	24	[VAR334+346]

Q.15b. What changes would be needed in you/your husband's job to make you more satisfied?

RESPONSE	CODE	ń	[VAR347]
Nothing	0	8	
Something	1	108	
DK	8	5	
NA	9	92	

Q.15c. What sort of things could happen to you/your husband's job that would make you less satisfied?

RESPONSE	CODE	N	[VAR356]
Nothing	o	14	
Something	8	131	
DK	8	14	
NA	9	54	

Q.15b & c....

RESPONSE	CODE	More sat	less sat	
RESPONDE	CODE			L
Financial advancement/reduction	1	3 8	21	[VAR348+357]
Promotion/demotion	1	34	12	[VAR349+358]
Job security	1	7	47	[VAR350+359]
Self-fulfilment, responsibility	1	10	14	[VAR351+360]
Working conditions	1	25	24	[VAR352+361]
Management efficiency	1	4	5	[VAR353+362]
Health	1	0	6	[VAR354+363]
Other remarks	1	14	18	[VAR355+364]

CAR 0. 3 & 4 Cols. No. 65-76 & 5 - 10 Q. No. 16b & c

Q.16b What changes would be needed in your general financial situation to make you more satisfied?

RESPONSE	CODE	N	[VAR365]
Nothing	o .	17	
Something	1	180	
DK	8	7	
NA	9	9	•
•			

Q.16c What sort of things could happen in your general financial situation to make you less satisfied?

RESPONSE	CODE	<u>n</u>	[VAR374]
Nothing	0	14	
Something	1	174	
DK	8	12	
NA	9	13	

Q.16b & c

		More sat	Less sat
RESPONSE	CODE:		
Taxes	1	21	14 [VAR366+375]
Pensions	1	32	11 [VAR367+376]
Salary, wages, earnings	· 1	90	35 [VAR368+405]
Job security	1	4	49 [VAR369+406]
Living expenses, mortgages	1	23	55 [VAR370+407]
Investments, savings	1	4	10 [VAR371+408]
Liabilities, debts	1	1	1 [VAR372+409]
Other remarks	1	40	23 [VAR373+410]

Q-17b. What changes would be needed in your leisure to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR411]
Nothing	0	- 31	
Something	1	119	
DK	8	7	
NA	· 9	56	

Q.17c. What sort of things could happen to your leisure to make you less satisfied?

RESPONSE	Code	N	[VAR420]
Nothing	0	23	·
Something	1	169	
DK	8	18	
NA	9	3	

Q.17b & c.....

•	•	More sat	Less _sat	
RESPONSE	CODE	Bat	Bav	
Time free from work	1	36	41	[VAR412+420]
Health	1	13	50	[VAR413+421]
Home facilities, activities	1	7	20	[VAR414+422]
Indoor facilities	1	19	5	[VAR415+423]
Outdoor facilities	1	9	8	[VAR416+424]
Money	1	23	3 0	[VAR417+425]
Choice, freedom from restrictions	1	15	25	[VAR418+426]
Other remarks	1	12	18	[VAR419+427]

CA_NO. 4 COLS. No. 29 - 46

Q. No. 18b & c

Q.18b. What changes would be needed in your family life to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR429]
Nothing	0	22	
Something	1	66	
DK	8.	7	
NA	9	118	

Q.18c What sort of things could happen to your family life to make you less satisfied?

CODE	<u>N</u>	[VAR 438]
0	16	•
1	175	
8	. 16	
9	6	
	0 1 8	0 16 1 175 8 16

Q.18b & c.....

		More sat	Less sat	
RESPONSE	CODE:		•	
Closer to, more time with, lonely	1	21	11	[VAR430+439]
Farther from, less time with, privacy	. 1	- 3	16	[VAR431+440]
Housing & environment	1	4	5	[VAR432+441]
Children - achievement, problems	1	7	16	[VAR433+442]
Health, death	1	5	108	[VAR434+443]
Marital problems	1	5	18	[VAR435+444]
Money	1	11	13	[VAR436+445]
Other remarks	1	17	14	[VAR437+446]

Q.19b. What changes would be needed in your friendships to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR447]
Nothing	0	<i>5</i> 5	
Something	1	68	
DK	8	8	
NA	9	82	

Q.19c. What things could happen to your friendships to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR456]
Nothing	0	29	
Something	1	153	
DK	8	29 .	
NA	9	2	

Q.19b & c.....

		More sat	Less sat	
RESPONSE	CODE	,		
More time with friends	1	24	2	[VAR448+457]
Less time with friends	1	O	2 5	[VAR449+458]
More friends	1	14	0	[VAR450+459]
Less friends	1	1	63	[VAR451+460]
Quality of relationship	1	17	52	[VAR452+461]
Money .	1	4	0	[VAR453+462]
Health	. 1	0	14	[VAR454+463]
Other remarks	1	14	9	[VAR455+464]

CANO. 4 & 5 COLS. NO. 65 - 76 & 5 - 14 Q. NO. 21c & d

Q.21c What changes would be needed in your children's education to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR465]
Nothing	0	21	
Something	1	121	
DK	8.	23	-
NA	9	48	

Q.21d What sort of things could happen to your children's education to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR476]
Nothing	0	12	•
Something	1	161	
DK	8	35	
NA	9	5	
NA .	9	>	

Q.21c & d.....

		More sat	Less sat
RESPONSE	CODE:		•
Quality of school	1 :	40	51 [VAR466+505]
Quality of teachers/teaching	1	31	25 [VAR467+506]
Parent/school relations	1	3	3 [VAR468+507]
More selection, elitist	. 1	10	24 [VAR469+508]
Less selection, egalitarian	. 1	8	5 [VAR470+509]
Aleination of children/content of teaching	1	16	12 [VAR471+510]
Opportunities in education	1	7	10 [VAR472+511]
Discipline, morals etc.	1	17	14 [VAR473+512]
Home situation, health, money	1	1	5 [VAR474+513]
Other remarks	1	24	37 [VAR475+514]

Q.22b. What changes would be needed in the way the police and the courts do their job to make you more satisfied?

RESPONSE	CODE	N	[VAR515]
Nothing	. 0	10	
Something	1	161	
DK	8	5	
NA .	9	37	

Q.22c. What sort of things could happen to the way the police and the courts do their job to make you less satisfied?

RESPONSE	CODE	N	[VAR524]
Nothing	0	22	
Something	1	143	
DK	8	41	<i>2</i>
NA .	9 ,	7	

Q.22b & c.....

	·	More sat	Less sat	
RESPONSE	CODE	1	1	•
Punishment	1	48	45	[VAR516+525]
Police numbers and conditions	1	24	20	[VAR517+526]
Police standards	1	18	28	[VAR518+527]
Crime control	1	28	16	[VAR519+528]
Courts/magistrates efficiency	1	38	21	[VAR520+529]
Fair treatment of everybody	1	19	15	[VAR521+530]
Changes in law	1	7.	2	[VAR522+531]
Other remarks	1	16	20	[VAR523+532]

CAL_NO. 5 COLS. NO. 33 - 46 Q. NO. 23b & c

Q.23b What changes would be needed in the welfare services to make you more satisfied?

RESPONSE	CODE	<u>N</u>	[VAR533]
Nothing	0	8	
Something	1	168	
DK	8	7	
NA .	9	30	•

Q.23c What sort of things could happen to the welfare services to make you less satisfied?

RESPONSE	CODE	<u>N</u>	[VAR540]
Nothing	0	17	
Something	1	163	
DK	8	27	·
NA	9	6	•
	•		

Q.23b & c

		More sat	Less sat	
RESPONSE	CODE:	1	1	
More public money, less charges	. 1	34	5	[VAR534+541]
Less public money, more charges on consumer	1	11	82	[VAR535+542]
Abuses - control of	1	47	28	[VAR536+543]
Old people's swrvices incl. pensions	1	70	22	[VAR537+544]
Other services	1	40	25	[VAR538+545]
Other remarks	1	29	24	[VAR539+546]

HAND CARD D.

Q.24. In the past 12 months have you, or anyone in your household, used or received benefits from these social services? I mean services provided by the Government and Local Authorities, not private arrangements:

RESPONSE	CODES:	Yes 1	No 2	
Visited doctor		178	35	[VAR547]
Visit from doctor		94	119	[VAR548]
Hospital out-patient		90	123	[VAR549]
Hospital in-patient		40	173	[VAR550]
Dentist		141	72	[VAR551]
Maternity benefit		20	193	[VAR552]
Midwife		14	199	[VAR553]
Day nursery		4	209	[VAR554]
Children's Officer		2	211	[VAR555]
Child guidance clinic		. 0	213	[VAR556]
Family planning clinic		6	207	[VAR557]
Free school meals		4	209	[VAR558]
Home/district nurse		8	205	[VAR559]
Home help		7	206	[VAR560]
Health visitor	•	3 0	183	[VAR561]
Supplementary benefits		21	192	[VAR562]
Unemployed benefit	•	10	203	[var563]
O.A.P.		49	164	[VAR564]
Other pension - non private		18	195	[VAR565]

CARD NO. 5 COLS. NO. 66 - 76 Q. NO. 26b & d

Q.26b See questionnaire for wording

TABLE: CHANGE PRESENT WAY OF LIFE

RESPONSE	CODE	<u>N</u>	[VAR566]
Yes	1	90	
DK	· 8	3	
NA (No)	9	120	

TABLE: CHANGES WOULD LIKE IN PRESENT WAY OF LIFE

RESPONSE	CODE	<u>N</u>	
Housing, environment	1	18	[VAR567]
Finance, living standards	1	. 27	[var568]
Family and friends	1	16	[VAR569]
Work	1	3 0	[VAR570]
Leisure	1	8	[VAR571]
Political scene	1	6	[VAR572]
Education	1	. 3	[VAR573]
Moral standards	• 1	5	[VAR574]
Other remarks	1	22	[VAR575]

Q.26d See questionnaire for wording

TABLE: CHANGE PAST LIFE

RESPONSE	CODE	<u>N</u>	[VAR576]
Yes	1	107	
DK	8	7	
NA (No)	9	99	

Q.26d contin.

TABLE: CHANGES WOULD HAVE LIKED IN PAST LIFE

			· ·
RESPONSE	CODE	N	
Childhood	1	8	[var605]
Education	1	38	[VAR606]
Money, savings	1	10	[VAR607]
Work, different occupation	1	3 0	[VAR608]
Travel, variate experience	. 1	9	[VAR609]
Other leisure	1	3	[VAR610]
Environment, housing	1	10	[VAR611]
Family .	1	20	[VAR612]
Political/economic scene	1	6	[VAR613]
·	4	19	[VAR614]
Other remarks	•	• /	

Q.27 Now I'd like you to think about the person you'd most like to be

RESPONSE	CODI	<u> </u>	. [VAR615]
No-one; like to be myself	0	69		
Someone	1	126		
DK	8	18		n.
In what ways do you think this person ha	es more	satisfaction	, with life	liber you!
RESPONSE		CODE	<u>N</u>	
Altruism, service	٠	1	- 21	[VAR616]
Self fulfilment, non-achievement		1	41	[VAR617]
Improved lot - physical/material/fin	n.	1.	29	[VAR618]
Varied experience, travel		1	15	[VAR619]
Family		1	7	[VAR620]
Achievement		1	12	[VAR621]
Other famous persons		1	16	[VAR622]
Other remarks		1	27	[VAR623]

CARD NO. 6
COLS. NO. 24 - 34
Q. NO. 28

Q. 28 Now think about the person you would <u>least</u> like to be

RESPONSE	CODE	<u>N</u>	[VAR624]
Nothing	. 0	2	
Someone	1	183	
DK	8	28	

In what ways do you think this person has less solishetien in life than you have?

RESPONSE		CODE	<u>N</u>	
Low status, drop out) .	1	12	[VAR625]
Morally bad	Stereo-	1	59	[VAR626]
High responsibility	types	1	36	[VAR627]
Danger		1	2	[VAR628]
Dull work, alienation	ı, lack	4		
	retion	. 1	25	[VAR629]
Role conflict		1	5	[var630]
Loneliness		1	10	[VAR631]
Health, ageing		1	17	[VAR632]
Finance, material good	ods	1	19	[VAR633]
Other remarks		1	34	[VAR634]

THE SAMPLE

PILOT 1

Sample

A quota sample of adults in Great Britain was taken in 16 different areas:

Harrow

Norwich

Bromley

Edgware

Havering

Edinburgh

2 in Leeds

Glasgow

Middlesborough

Bristol

Swansea

Truro RP

Nottingham

Coventry

Manchester

Leicester

The only instructions to interviewers were to get half middle and half working class, that they should not go to doors nearer than 5 addresses away, and that respondents should be unknown to them.

THE QUESTIONNAIRE

Shopkeepers/small business

Investors and shareholders

Old age pensioners

people

March 1971

Research Services Ltd., 20/24 Broadwick Street, London, WIV 1FG

Q.1

Q.2

Q.3

Q.4

Q.5

Q.6

Q.7

How we live today Questionnaire hr min Time interview started (24 hr clock) We are interested in peoples opinions about life in Lot more Britain today. For instance, compared to four or five Little more 2 years ago, would you say you are more satisfied or less Same 3 satisfied with things in general? That is, taking 4 Little less yourself, do you think you are more satisfied with Lot less things than you were four or five years ago, or less satisfied? IF MORE OR LESS Is that a LOT more or a LITTLE more? HAND CARD A I am going to read you a list of various groups of people. How dissatisfied would you say they are with things in general today? This is a scale of satisfaction with complete satisfaction at the top (POINTING) and complete dissatisfaction at the bottom (POINTING). As I mention each group of people could you tell me where you think they would be on the scale -(MOVE FINGER RAPIDLY UP AND DOWN SCALE) which step number? READ LIST FORWARDS/BACKWARDS **FORWARDS** IN ALTERNATE INTERVIEWS AND CODE BACKWARDS (a) Unskilled manual worker Step no (b) Skilled manual worker Step no (c) Office workers Step no Professional people (doctors, teachers and other professions) Step no (d) Company directors and business executives _ _ _ _ _ (e) Step no (f) Shopkeepers and people with small businesses _____ Step no (g) Old age pensioners _ _ _ _ 17 Step no Investors and shareholders (h) Step no And whereabouts on the ladder would you put yourself? Step no And where would you put yourself as you were about 4 or 5 years ago? Step no Where would you put yourself as you expect to be about 4 or 5 years from now? Step no And what do you feel is the right level for people like yourself - what do you feel people like yourself are entitled to? Step no RECOVER CARD A, HAND CARD B Which one of these groups on the card Unskilled manual workers would you place yourself in 2 Skilled manual workers 3 Office workers (RING ONE CODE ONLY) 4 Professional people 5 Company directors & business executives 6

33)

RECOVER CARD B

SHOW CARD C

Q.8 I am going to read some statements that describe people. As I read each one, would you tell me which of the replies on the card is the nearest answer in your own case? Don't think too long about the exact meanings. There are no right or wrong answers and no trick questions.

	•				
		Stron -gly ag ree	Agree nor	er ee Dis- agree	
a)	Most people will go out of their way to help someone else	(1	2 7/1 3	. 4	5)
b)	The average man is probably better off today than he ever was	(1	2 3	4	5)
c) .	It's hardly fair to bring children into the world the way things look for the future	(1	2 📜 3	4	5 }
a)	Most public officials are not really interested in the problems of the average man	(1	2 📉 3.	4	5 ;
e)	Even today, the way you make money is more important than how much you make	1	2 🔆 3	· 4	5 /
f)	These days a person doesn't really know whom he can count on	1	2 1/3	4	5)
g)	Most people can still be depended on to come through in a pinch	1	2 ₅ .) 3	4	5)
h)	Nowadays a person has to live pretty much for today and let tomorrow take care of itself	1	2 , 3	4	5)
i)	To make money, there are no right and wrong ways any more, only easy and hard ways	1	2 3	4	5)
j)	Most people don't really care what happens to the next person	1	2 - 3	4	5
k)	If you try hard enough you can usually get what you want	1	2 34.3	4	5)
1)	In spite of what some people say, the lot of the average man is getting worse, not better	1	2 3	4	5)
m)	You sometimes can't help wondering whether anything is worthwhile	1	2 (3	4	5

RECOVER CARD C HAND CARD A AGAIN

Apart from how people feel in general about their lives, we are interested in how satisfied they are with some particular aspects of life. For each of these aspects we would like to know how you personally feel.

NOTE. THE NEXT 5 PAGES MAY APPEAR TO BE BOUND IN THE WRONG ORDER. THIS HAS BEEN DONE DELIBERATELY TO VARY THE ORDER OF QUESTIONS. WORK THROUGH THE QUESTIONS IN THE ORDER YOU FIND THEM.

Q. 9	Can we think about the district you live in
a)	How satisfied are you personally with the district you live in - where would you put yourself on the scale? Step no 37 0: Don't ask c)
b)	What changes would be needed in the district you live in to make you more satisfied?
c)	What sort of things could happen in the district you live in to make you less satisfied?
Q.10	Now about your housing:
a)	Is this house/flat/accommodation owned or rented by you or do you live here rent free? Own X Go to 10c) 1-75 Rent Y Ask 10b) Free 0 4- Go to 10c)
b)	Is it rented from the council or privately? NA / DK 8 Y Council 1 2 3
c)	How long have you lived in this accommodation? Less than 12 months 3 1 2 2 " " " 5 5 6 4 5 6 4 7 5 5 6 7 5 9 10 9 10 9 10 9 10 9 10 9 10 9 10 9
Q.11 a)	How satisfied are you personally with the house/flat/accommodation you live in - where would you put yourself on the scale? Step no 41
· b)	What changes would be needed in your accommodation to make you more satisfied?
c)	What sort of things could happen in your accommodation to make you less satisfied?

Q.12	What about your general state of health? Would you say it was -		
	excellent reasonably good only fair or poor? 4 3 244 1		p ^r
Q.13 a)	How satisfied are you personally with your general state of health? Where would you put yourself on this scale (CARD A)?		n't ask b) n't ask c)
b)	What changes would be needed in your p state of health to make you more satis		
c)	What sort of things could happen in you state of health that would make you le		
Q.14	Have you a full time job? Yes No	MARRIED WOMAN NOT MAI ASK Q.15 ABOUT WOMAN O	B RRIED
Q.15 a)	How satisfied are you personally with your/your husband's job? Where would you place yourself on this scale?	HUSB'S JOB Q.16 10: DON Step no 49 0: DON	'T ASK b) 'T ASK c)
b)	What changes would be needed in your/your husband's job to make you more satisfied?	50	
c)	What sort of things could happen to you/your husband's job that would make you less satisfied?	51	
•			

· ·		-36 -		
Q.16	a)	How satisfied are you personally with your general financial situation? Where would you place yourself on this scale? (CARD A)	10: DON'T ASK b) Step no 52 0: DON'T ASK c)	
	b)	What changes would be needed in your general financial situation to make you more satisfied?	53	•
	•			
	c)	What sort of things could happen in your general financial situation to make you less satisfied?	54	
Q.17	a)	How satisfied are you personally with the things you can do in your leisure time - where would you place yourself on this scale?	10: DON'T ASK b) Step no 55 0: DON'T ASK c)	
	b)	What changes would be needed in your leisure to make you more satisfied?		
	c)	What sort of things could happen to your leisure to make you less satisfied?		ε
Q.18	a)	How satisfied are you personally with yo family life. Where would you place yourself on this scale?	10: DON'T ASK b) Step no O: DON'T ASK c)	
		IF INFORMANT SAYS HE HAS NO FAMILY, SKIP TO Q.19 BUT RING CODE HERE	X 59	
	b)	What changes would be needed in your family life to make you more satisfied?	65	
	c)	What sort of things could happen to your to make you less satisfied?	r family life	
			<u> </u>	
		•		
		•	·	

.

· .	- 37-					;	
Q.19 a)	How satisfied are you personally with your friendships - where would you put yourself on this scale? (CARD A).	Step 1	no 62		DON'T	∧sk Ask	b; c)
b)	What changes would be needed in your friendships to make you more satisfied?		(;:	3 —		÷	
c)	What things could happen to your friendships to make you less satisfied?		61	— + ∴			
Q.20	Do you have any children at school or college?	Yes No	6 75	ASK Q	.2la) .2lb)	, NOI	ľ b) Га)
Q.21 a)	How satisfied are you personally with the education that your children are getting? Where would you put yourself on this scale?	Step	no 6		DON'	T ASI	Кс) Кd)
b)	If you had children at school or college how satisfied would you be with the education they were getting - where would you be on this scale?			,		i	·.
c)	What changes would be needed in your children's education to make you more satisfied?		(o`7		· ·.	
d)	What sort of things could happen to yo children's education to make you less satisfied?	ur	į	· · · · · · · · · · · · · · · · · · ·			<i>*</i>

Q.22 a)	How satisfied are you personally with the way the police and the courts do their job - where would you put yourself on this scale? Step No O: DON'T ASK b)
b)	What changes would be needed in the way the police and the courts do their job to make you more satisfied?
c)	What cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the cont of the c
	What sort of things could happen to the way the police and the courts do their job to make you less satisfied?
, '	•
Q.23 a)	How satisfied are you personally with the welfare services such as health, pensions, social workers, social security and the like? Where would you place yourself on this scale? (CARD A). Step no 20 DON'T ASK of the contraction of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the property of the pro
b)	What changes would be needed in the welfare services to make you more satisfied?
c)	What sort of things could happen to the welfare services to make you less satisfied?
	To blank to al 114 John No.

Tre blank to set 114 Tob 110: 7321 17-20

0

RECOVER CARD A

HAND CARD D

Q.24 In the past 12 months have you, or anyone in your household, used or received benefits from these social services? I mean services provided by the Government and Local Authorities, not private arrangements:

	Yes	No		Yes	No
Visited doctor	X	Y	Family planning clinic	6	7
Visit from doctor	С	1	Free school meals	8	9
Hospital outpatient	2 .	² 3	Home (or district) nurse	Χ,	Y
Hospital inpatient	4	5	Home help	0	1
Dentist	6	7	Health visitor	2	3
Maternity benefit	8	9	Supplementary benefits (National Assistance	4	5
Midwife	x	Y	Unemployment benefit	6	 . 7
Day nursery	0	1	Old age pension	<u>.</u>	9
Children's officer	2	3		 	
Child guidance clinic	4	5	Other pension(non-private) (specify)	- x 3	` 1
	'* 3				سسد

RECOVER CARD D

Q.25 (HAND CARD 'E')

Х

a) We have now covered this list of different aspects of life today with which people may be more satisfied or less satisfied, (that is to say, housing, jobs, education, family life and so on) Now, could you look at the list and say whether there are any important aspects of life we have left off the list? What other things do you think there are which are important in affecting how satisfied you would be with life in general? WRITE IN AT X BELOW

	Most(b)	(c)Next	(d)
	important	······································	least
The district you live in	(1	9 2	3
The house you live in	(1	. 2	3
Your state of health	1	· 2	3
Your job (or your husband's job)	1	_ 2	3
Your general financial situation	1	. 2	3
The things you can do in your leisure time	1	. 2	3:
Your family life	1	2	3
Your friendships	(1	. 2	3
Your childrens education	(1	. 2	3
Police and courts	/1	. 2	. 3
Welfare services	(1	2	3
	(1	2	3
	(1	1 2	3
	1	. 2	3
	1	2	3
	1	2	3
	1	2	3
	1	2	3 ·
	1	2	3

- b) Now if you take the things you have just mentioned, that is (READ LIST FROM X:) together with what is on the card, which <u>single</u> thing out of them all do you think is the MOST important in determining your general satisfaction with life? (RING 1 IN COL(b) ABOVE)
- c) And which do you think is the next most important for you?
 (RING 2 IN COL(c) ABOVE)
- d) Now, looking at the other side, which one of all these things do you think is the LEAST important for you? (RING 3 IN COL(d) ABOVE)

Q.26	(a)	Think of how your life is going now. continue in much the same way as it is you wish you could change some parts of wish you could change many parts of yo is now?	s going now, do	Change	some	0 1 2
	•	IF CHANGE SOME OR MANY ASK:				•
	(b)	What would you change?				•
		(PROBE Anything else?)		•	in the	+ '
						- ·
					·	<u>.</u>
		•		u could hav	מווסע פע	
	(c)	Now think of your life as it was in the life over again, would you want to change many parts, or would you not	ange some parts	would you it. Change Change	some many	1 2 .
	(c)	life over again, would you want to cha	ange some parts	, would you it. Change	some many	1 2 0
	(c)	life over again, would you want to cha	ange some parts	would you it. Change Change	some many	1 2 0
		life over again, would you want to charto change many parts, or would you not	ange some parts	would you it. Change Change	some many	1 2 .
	(c) (d)	life over again, would you want to charto change many parts, or would you not IF CHANGE SOME OR MANY ASK:	ange some parts	would you it. Change Change	some many	1 2 0
		to change many parts, or would you not TF CHANGE SOME OR MANY ASK: What would you like to have changed?	ange some parts	would you it. Change Change	some many	1 2 0 0
		to change many parts, or would you not TF CHANGE SOME OR MANY ASK: What would you like to have changed?	ange some parts	would you it. Change Change	some many	1 2 0
		to change many parts, or would you not TF CHANGE SOME OR MANY ASK: What would you like to have changed?	ange some parts	would you it. Change Change	some many	1 2 0

Now I'd like you to thi	nk about the person you'd most like to h	oe.
In what ways do you thi life than you have?	nk this person has more satisfaction wit	ch
	· · · · · · · · · · · · · · · · · · ·	
		!
		
Now think about the per	eson that you would <u>least</u> like to be.	
	nk this person has less satisfaction wit	h
life than you have?		- 1
	were closer in general satisfaction to t like to be, or to the person you'd least	
IF NOT IN MIDDLE	Closer to the one I'd most like to be.	(much (a little)
UDIV.	In the middle / D.K.	(
<pre>(b) Would you say you were a little closer to this person than to the other, or</pre>	Closer to the one I'd least like to be	(a little (much

CLASSIFICATION	DATA ((I.)	

a)	Is there a car in this household 2-56		f)	Have you your own telephone Excluding short visits	0	Yes No	8 9
b)	Do you have a garden 2-42 of your own	o No	0 1	to friends and relatives, have you had a holiday away		Yes	1
c)	Do you have a cheque book 43 of your own?		2 3 .	from home since this time last year?	0		2
d)	Do you yourself own any stocks or shares or any holdings in a unit watrust)7 4 5	IF YES Did you go abroad	· ·B I	Yes No	1 1.
e)	Have you a colour T.V. 45	(Yes	6 7				

CD.1. HOUSEHOLD COMPOSITION: Can you tell me about the people living in this household (I don't mean people who cater for themselves separately):

- (a) FIRST, can I take your own family and relatives (record details in GRID, SECTION A).
- (b) NOW, is there anyone else, not related to you, who is a member of the household living here—again, not including any who may cater for themselves separately?

Yes- 1 Record in GRID SECTION B No - 2 Go to CLASSIFICATION DATA (11)

LIST BELOW. STARTING WITH INFORMANT, RECORDING INFORMATION REQUIRED

	LIST BELOW. S	I ARI	1140																				\neg
							Norm	al Oc	upat	ion St	itus				aroun (of info	rman	ŧ				re you	
Ì	•	S	ex	Mari	tal Sta	lus	Has	paid į	оь	No pai	d job	Age		Age group of informant				/4	/H-tim	e edi	catio		
Per- son No.	Relationship to informent	м	F	Sin-	Mar-	Wid. Div. Sep.	30 ∤-	Part (Undr	Re- tired from full time	Othrs	last birth- day	15- 24	2:	5- 35- 4 44	45- 54	55- 64	65 or over	15 or undr (53)	16- 18	19. 23	24 or over	Still at sch- ool or coll- age
				(60)				p.w.	p.w.	job #	5\	<u> </u>	(62)	4	2 3	4	5	6	321	2	3	4	5
A.	FAMILY UNIT OF INFORMANT (49)	: I	2	1	2	3.	34	5	6	7	8	1	\v	X	- 1	1	2	3	4	5	6	7	9
1	INFORMANT	Y	×	10	├		 		6	7	<u>_</u>		1										
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3		Y	×	<u> </u>	1	2	4	5	6	7	8	-	$\ $	į	INFOR	MAN Hou	IT IS	— ife (n	nain o	r sha	red r	esp.)	1
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В.	OTHERS IN HOUSEHOLD	Y	X		1,	2	4	5	6	7	8.				HOUS	EHOL	D C	ОМР	OSITI	ON A	ND.	TYPE	
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10		Y			1	+	+-	+-	6	17	8	+-	11		AGED	0-1				lts ar	nd ch	s only ildrer	,
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14		Y	×	0	1	2	4	5	6	7	8		4			16-20							1
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EMPLOYMENT CODE

CLASSIFICATION DATA (ii)

HEAD OF HOUSEHOLD IS- . IF HIH EMPLOYMENT CODE 9 IS RINGED

FULL-TIME EMPLOYED				BACK WITH HOU RID FOR THE CI			j				
PART-TIME EMPLOYED/UI WIDOWED/PENSIONER With income from all source pension, disablement pension to £8 a week or over	s (salary, private me	ans, private	IF HIH E OR IF TI OCCUP	MILOYMENT CO HERE IS NO CHIE ATION DETAILS F ISEHOLD: (Record	DE 7 OR 8 IS RIN F WAGE EARNER RELATE TO THE I	VGED RECO	RD INFORM PATION DE BELOW.				
PART-TIME EMPLOYED/UF WIDOWED/PENSIONER With income from all above a week	sources coming to le	ess than £8	OCCUPA	MPLOYMENT CO ATJON DETAILS ARNER: (Record o	RELATE TO	CHIEF OR C	(IF INFORMANT IS HIH OR CWE, AND THERE- FORE RECORDED AT A. STATE)				
OCCUPATION DETAILS		A. Head of	Household or	Chief Wage Earner		B. Inform	int				
What type of firm or organisat person) work for? STATE: (a) Type of firm etc. (inclu- makes/does etc.) (b) Name of firm/organisat	ding what the firm										
What job does/did (this pers	son) actually do?	,									
IF IN CIVIL SERVICE, FORC What is his/her rank or grad			·.			***	,				
IF OTHER Does/did (this personal cular position in the organisman, typing supervisor, company secretary, etc.) IF SELF-EMPLOYED—STAT	sation? (e.g. fore- office manager,			•							
IF PROPRIETOR OF BUSINE GER OR SUPERVISOR () FOR THE WORK OF OTHER	i.e. RESPONSIBLE	INCLUDE	l at this place THIS PERSON D. IN ALL CASES	(b) No. for who responsible STATE No.	INCLUDE	at this place THIS PERSON . IN ALL CASES	(b) No. for responsi STATE	ble			
(a) Roughly how many peop where (this person) work	le work at the place	25 or more		25 or more	25 or more		25 or more				
PERSON. ENTER ACTI POSSIBLE, OR NEARE	UAL NUMBER IF	10-24		10-24	10-24		10-24				
TION. (b) For how many is he/sha	•	iess than 10		less than 10	iess than 10		less than 10				
ASK FOR ALL: Has (this persitions? (such as apprentices qualifications, university degrates what qualifications).	hips, professional ees, diplomas etc.)										
DATE Year V/1 Day of interview: Monday Tuesday Wednesday Thursday Friday Saturday Day of month of interview: January February March April May June July August September October November December LENGTH OF INTERVIEWmins. FIELD OFFICER (if accompanied)	nis interview has be	E- E- B C1 C2 D E O.U.O. V E. £450 £650 sis/her) er £1050 £1650 £2500 £3000 or more Refused	2 3 Y X 0 1 2 3 4 5 0.U.O. 6 7	Hour 70 71			<u>\$</u>	•			
igned :			••••••	,	Interviewer's Code No.	74 75	76 O. U. O.	73 21			

INTERVIEWING MANUAL

Research Services Limited, 20/24, Broadwick Street, London, W.1.

HOW WE LIVE TODAY

INTERVIEWING MANUAL

INTRODUCTION

This study is concerned with people's satisfaction with various aspects of the way they live.

SUPPLIES

Manual
Questionnaires
Daily progress sheets
Quota issue sheet
Interviewing aids (5 cards, ring-bound)

SAMPLING AND CONTACTING INFORMANTS

Your quota is supplied herewith; please carry out interviews within the specified sampling area (normally defined as a local authority area).

The interview is quite long, so interview indoors and ensure that both you and informant have a seat. Interview in informant's own dwelling unless this is absolutely impossible.

Only one informant may be taken from any one household.

QUERIES

n supplies, quotas and periods of work: Fieldwork Control Tel: 01-240-2450 Ext 358/359/360.

On questionnaire or interviewing instructions: John Palmer Ext. 7513 or otherwise John Rowan Ext 422.

INTRODUCING THE SURVEY

I am from Research Services Limited, an independent survey organisation, and we are carrying out a study of people's satisfaction with different aspects of their way of life'.

TIME INTERVIEW STARTED, Enter this according to the 24 hour clock e.g.

1.35 p.m. = 13 35

- Q.1 Straightforward.
- Q.2 The list a-h should be read in its normal order in the first interview you do. Code X for 'Forwards'.

In the second interview, read it in reverse order, h-a. Code Y for backwards'.

In the third interview you do, read it forwards, etc. In boxes marked 'step no.' insert the actual scale number from CARD A.

Q.3-7 Straightforward.

J.7321

Q.8

Page 2

On this page read out each statement slowly and clearly: if not understood repeat it; do not on any account change the wording; if informant does not understand after repeating it write 'not understood' in margin (not in coding boxes) and go on to next item.

Page 3

- Q.9-23 In some questionnaires these pages are bound in normal order. In others the order of pages has been altered deliberately. Ask the questions in the order you find them, going down each page in the normal way.
- Q.9 and other questions using the step-scale CARD A: note that if person is completely satisfied (position 10 on scale) you don't ask what changes would make them more satisfied, and if he is completely dissatisfield you don't ask what changes would make him less satisfied.

Do your best to avoid 'don't know'

or 'nothing' answers to the open ended questions.

Q.14 Follow the routeings indicated:

If informant (of either sex) has full time job, ask Q.15 about informant's job.

If informant has not a full time job, but is a married woman, ask Q.15 about her husband's job;

In all other cases skip to Q.16.

When asking Q.15 about husband's job, note that we are interested in informant's satisfaction with husband's job.

J.7321

Q. 18

Page 5

Don't ask the informant if he has a family.

The X-box is only to be used if the informant declines to answer Q.18 because, he says, he has no family.

J.7321

Page 6

Q.21 Note that you ask <u>either 21a or 21b</u>, <u>not both</u>, according to whether informant has children in school or college, or not. In either case you code in the same box. We are interested in informant's satisfaction with his <u>children's</u> education, not his children's satisfaction.

J.7321

Page 7

1.23 - No special comment.

Q.24 Note - "you or anyone in your household"

- "services provided by Government and Local Authorities, not private arrangements".
 - 1.e. the state pension, not an occupational pension; NHS doctor, not private doctor, etc.,

J.7321

Page 9

Q.5a) Each additional aspect mentioned by the informant must be written in on one line of the lower part of the grid (below 'welfare services'). Possible entries are, for instance:

'My peace of mind', 'financial security', 'my marriage', etc. but don't suggest replies to the informant.

- Q.5b) At 'READ LIST FROM X' read out the handwritten entries in the grid beginning at the row marked with an X on the left. At 'together with what is on the card' direct informants' attention to CARD E which he should still be holding.
- Q.5b), Remember that only one figure should be ringed in each of the 3 columns. c), d)

J.7321

Page 10

- Q.26a) If 'Don't know' write 'D.K.' but avoid this if possible. and c)
- Q.26b) Are asked only if code 1 or 2 has been ringed for the preceding and d) question a) or c) respectively.

Don't accept 'don't know' replies to b) or d) if at all possible.

Q.27/28 Please record answers to open ended questionnaires as fully as possible.

The informant doesn't have to think of <u>actual</u> persons that he'd like to be or not like to be but he may if he wishes. Many will prefer to think of imaginary persons.

Q.29 If in reply to part a) informant places himself exactly in the middle between the person he'd most like to be and the person he'd least like to be, code 3 directly, otherwise ask part b), and code 1,2,4 or 5 in accordance with his reply to the two parts.

J.7321

Page 12

Classification data (1)

- b) A garden of your own ie belonging to the household.
- c) A cheque book of your own ie can you write cheques in your own name.
- d) Stocks and shares do you personally (not another member of the household) own some.
- e) Have you a colour TV ie is there one in the household.
- f) Your own telephone ie one private to the household, not eg, a coinbox phone on the landing in a subdivided house.
- la List all members of the family unit, that is, related members of the household, including children. Record their relationship to the informant, their sex, marital status, normal occupational status, and their age-last birthday. Also record the age group and the terminal education age of the informant. 'School' includes colleges of further education.
- O.1b Any other members of the household <u>not</u> related to the informant must be recorded in the grid at this question. The same personal details are required, except for Age Group and Terminal Education Age.

Classification Data (11)

Employment code

Code 7, 8 or 9 should be ringed here for head of household. If the head of household is not in full-time employment and has a total income of under £8 per week from all sources - state pension, private pension, part-time Job, private means, disability pension, compensation, etc. -(i.e. Code 9 ringed) then you should look for a Chief Wage Earner in that person's household.

(Note that the figure of £8 per week relates only to the income of the head of the household, thus, if a man and his wife are O.A.P.'s and the husband is the head of the household you would only take amount of his pension and not that of their combined incomes. Additional payments from national assistance and children's allowances should also be disregarded.)

IF EMPLOYMENT CODE 9 IS RINGED, CHECK BACK WITH HOUSEHOLD COMPOSITION TO FIND A C.W.E. IN THE HOUSEHOLD

The employment questions asked in the survey are quite detailed. The whole idea of this procedure is to obtain an idea of the Head of Household's (or Chief Wage Earner's) actual employment and his/her status in that employment. Hence the need to ask about actual rank or grade or title held, as well as getting a description of the firm or organisation this person works for and what he or she actually does there. Record under A.

If this person is a manager, foreman, chargehand or ganger, etc., find out the number of staff employed at the place where that person works including him/ner, and the number for whom that individual is responsible. Please obtain the best approximation you can. Even "under two hundred" written against "25 or more" is better than "Don't know". If the informant is not the head of household, or Chief Wage Earner, obtain the same details regarding his/her employment and record under B.

Income Card

Note that this lists NET income. Furthermore, income is noted in three ways - weekly, monthly (i.e. 12 payments per year), and yearly. Allow the informant to use whichever he/she finds most convenient and then ring the appropriate code. We are interested in average (not basic) net income, i.e. average take-home pay, after deductions for income tax, national insurance, pension schemes, and so on. There are two additional levels added to the scale since last year, bringint the top category to £3,000 or more.

The income question should be asked of <u>all</u> informants, including those aged under 21. However, you are asked to use a certain amount of tact in asking this question. For example, if you are interviewing a young member of the household and the parent whose income is in question is actually present, explain that you have to ask everyone this question because it is on the questionnaire. If you get conflicting answers from two members of the household write a note e.g. "Son says £850 but father said £1050".

Explain to informants that we do not want to know their income (or the H.O.H's income) exactly, but only to get a rough idea of the income bracket by asking them to choose one of the codes. This is for the purpose of classifying the readers of the different publications. Explain, too, that informants do not have to answer this question if they don't want to.

Page 13 (cont'd)

In general, remember that it is better not to risk losing the informant's goodwill if he is touchy about revealing his income.

If the informant has no idea of the income in question, write 'D.K'.

Length of Interview

Make a note of the time you start the interview and the time you finish. The write in the space provided the length of the interview in minutes.

Also code the time of finishing using the 24 hour clock.

EDITING AND CODING INSTRUCTIONS

Quality of Life - Pilot 1

Open e	ended codes	For all QQ. X=other, O = nothing/no change, Y = No	DK, answer
Q 9	District:	Physical amenities, positive " " negative Social characteristics, positive " " negative Belonging to district, attachment	1 2 3 4 5
Q11	Housing:	Physical characteristics of the building/ different house/presence/size of rooms etc. Physical condition of building, building defects, etc. Neighbours, social environment Physical environment, eg. traffic Financial burdens, eg. rates	1 2 3 4 5
Q13	Health:	Prevented from work Limitation of activity, physical disability etc Particular diseases Aging generally Worries, psychological manifestations	1 2 3 4 5
Q15	Job:	Financial advancement/reduction Promotion/demotion Job security Selffulfilment, discretion in work Working conditions Management efficiency Health	1 2 3 4 5 6 7
Q 16	Financial:	Taxes Pensions Salary, wages, earnings Job security Living expenses Investments, savings Liabilities and debts	1 2 3 4 5 6 7
Q17	Leisure:	Time free from work Health Home facilities Indoor facilities Outdoor facilities Money Choice, Freedom from restrictions(not phys)	1 2 3 4 5 6 7

	• •	- 51 -	
	•	- 01	
			-
•	•		
Q18	Family:	Closer to, more time with family desired: loneliness	1
		Further from, less time with, privacy	2
		Housing & environment	3
		Children: achievement, problems	4
	•	Health, death, accidents	3 4 5 6
		Marital problems	6
		Money	7
Q19	Friendships:	More time with friends	
4.7	want:	Less time with friends	1
		More friends	2 3 4 5 6
		Fewer friends	<i>)</i>
	•	Quality of relationship	4 E
	•	Money	- 6
		Health/death	7
		•	•
Q21	Education	Quality of school	1
		Quality of teachers/teaching	
		Parent/school relations	3
		Want more selection, elitist	2 3 4 5 6 7 8
		Want less selection, egalitarian	5 .
		Alienation of children/contents of teaching	. 6
		Opportunities in education	7
	,	Discipline, morals etc.	ė.
	•	Home situation, health/money/work	9
Q 22	Police/courts	D. 11	
42.Z	rotice, courts	Punishment	1
		Police numbers and conditions of service	2
		Police standards Crime control	3
			4
		Courts/magistrates efficiency Fair treatment of everybody	5 6
		Changes in law	
		onanges in law	7 .
Q23	Welfare	More public money, less charges	1
	•	Less public money, more charges	ż
		Abuses, control of	
		Old peoples' services inc. pensions	3 4
		Other services	5
		Research,	6

Q 26ъ	Changing present way of life:	Housing, environment Finance; living standards Family and friends Work Leisure Political scene Education Moral standards	1 2 3 4 5 6 7 8
Q26c	Changing past life:	My childhood My education Money, saving Work, Different occupation Travel Other leisure Environment, housing Family Political and economic scene	1 2 3 4 5 6 7 8 9
Q27	Person most like to be:	Altruism, service Self fulfilment, non alienated things to do Improved lot(physically, materially, financially) Varied experience, travel Family Achievement, Other famous persons Myself	1 2 3 4 5 6 7 0
Q 28	Person least like to be:	Low status, drop out Morally bad High responsibility Danger Dull work, alienation, lack of discretion Role conflict Loneliness Health Finance, material goods	1 2 3 4 5 6 7 8 9

INDEX TO DATA DECKS

JOB NUMBER

PROJECT NAME

DATE

INITIALS

SU 3-01

Pilot 1 (QL)

INDEX TO CARD NO. 1

RAW DATA

1	CASE NO.	21	SELF SATIS 4-5 YEARS FUTURE	41	HOUSING	61	SUGGESTED CHANGES
2		22	SELF SATIS., ENTITLED	42	SUGGESTED CHANGES	62	SATIS. WITH FRIENDSHIPS
3		23	SUBJECTIVE OCCUPATION CATEG.	43	11	63	SUGGESTED CHANGES
4	"1"	24	ANOMY MEASURE Q.8A	44	STATE OF HEALTH	64	н
5	TIME INTERVIEW STARTED	25	" Q.8B	45	HEALTH SATISFACTION	65	ANY CHILDREN AT SCHOOL?
6		26	" Q.8C	46	SUGGESTED CHANGES	66	SATIS. WITH EDUCATION
7		27	" Q.8D	47	11	67	SUGGESTED CHANGES
8	†	28	" Q.8E	48	FULL_TIME JOB	68	11
9	CHANGES IN SATISFACTION	29	" Q.8F	49	JOB SATIS.	69	SATIS. WITH POLICE
10		30	'' Q.8G	50	SUGGESTED CHANGES	70	SUGGESTED CHANGES
11	SATISFACTION - UNSKILLED MANUAL	31	п 9.8н	51	11	71	11
12	SATIS SKILLED MANUAL	32	" Q.8I	52	FINANCIAL SATIS.	72	SATIS. WITH WELFARE
13		33	" Q.8J	53	SUGGESTED CHANGES	73	SUGGESTED CHANGES
14		34	'' Q.8K	54	TI.	74	-
15	SATIS EXECUTIVES	35	" Q.8L	55	SATIS. WITH LEISURE	75	OWNERSHIP OF HOUSE
16		36	'' Q.8M	56	SUGGESTED CHANGES	76	TIME OF HABITATION
17		37	SATIS. WITH DISTRICT	57	11	77	
18		38	SUGGESTED CHANGES	58	FAMILY SATIS.	78	
19	SELF SATISFACTION	39	li .	59	NO FAMILY	79	
20	the second second second second second second second second second second second second second second second se	40	HOUSING INFO.	60	SUGGESTED CHANGES	80	"1"

JC YUMBER

Project NAME Pilot 1 (QL)

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INITIALS

INDEX TO CARD NO. 2

RAW DATA

1	CASE No.	21	" 2ND - OTHER"	41	CLASSIFICATION(i)	61	(Blank)
2		22	" 3RD OTHER	42	11 .	62	
3	J	23	CHANGE LIFE NOW	43	ŧŧ	63	DAY OF INTERVIEW
4	"2"	24	SUGGESTED CHANGES	44	řt .	64	DAY OF MONTH
5	BENEFIT'S BY SOCIAL SERVICES	25	CHANGE LIFE IN PAST	45	11	65	\downarrow
6	11	26	SUGGESTED CHANGES	46	11	66	SOCIAL GRADE
7	11	27	CLASSIFICATION (i)	47	11	67	INCOME
8	11	28	CLASS. (i)	48	11	6 8	NOMIN. AREA
9	IMPORTANCE OF DOMAIN DISTRICT	29	CLASS (ii)	49	SEX (INFORMANT INFO.)	69	1
10	" HOUSE	30	AGE IN YEARS	50	MARITAL STATUS "	70	TIME AT
11	'' HEALTH	31	<u> </u>	51	JOB 11	71	END OF INTERVIEW
12	" JOB	32	CLASSIFICATION (ii)	52	AGE GROUP "	72	
13	" FINANCIAL	33	TYPE OF INFORMANT	53	TERMINAL EDUC. " AGE	73	
14	" LEISURE	34	AGE OF HOUSEWIFE	54	HOUSEWIFE "	74	
15	" FAMILY	35	TYPE OF HOUSEHOLD	55	HEAD OF HOUSEHOLD	75	
16	" FRIEND- SHIPS	- 36	NO. IN HOUSEHOLD	56	OWN CAR	76	
17	" EDUCN.	37	NO. IN FULL-TIME JOBS	57	(BLANK)	77	"7"
18	" POLICE ETC.	3 8	PERSON LEAST LIKE TO BE	58		78	"3"
19	" WELFARE	39	PERSON MOST LIKE TO BE	59		79	"2"
20	'' 1ST ''OTHER''	40	SATIS. COMPARED	60	↓	80	"1"

INITIALS DATE

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INDEX TO CARD NO.3

MULTIPUNCHED DATA

						_	
1	CASE NO.	21	" PHYS. COND OF BLDG.	41	" PREV. FROM WORKING	61	" WORKING CONDS.
2		22	" NEIGHBOURS - SOC. EVMT.	42	" PHYS. DISABILITY	62	" MANAGEMENT EFFICIENCY
3	\	23	" PHYS. EVMT.	43	" PARTIC. DISEASES	63	" HEALTH
4	"3"	24	" COSTS	44	" AGEING GENERALLY	64	OTHER REMS.
5	Q9B CHANGES DISTRICT NEEDED	25	" OTHER REMS	45	" WORRY - PSYCH. MANIFS.	6 5	Q16B CHANGES FINANCIAL NEEDED
6	" PHYS AMENITIES - POSITIVE	26	Q11C UNWANTED HOUSING CHANGES	46	" OTHER REMS	66	" TAXES
7	" " - NEGATIVE	27	" PHYS. CHARS. OF BLDG.	47	Q15B CHANGES JOB NEEDED	67	" PENSIONS
8	" SOCIAL CHARACTER- istics - POSITIVE	28	" PHYS. COND. OF BLDG.	48	" FINANCIAL FACTORS	68	" EARNINGS
9	" " - NEGATIVE	29	" NEIGHBOURS - SOC. EVMT.	49	" PROMOTION - DEMOTION	69	" JOB SECURITY
10	" SENSE OF BELONGING	30	" PHYS. EVMT.	50	" SECURITY	70	" LIVING EXPENSES
11	OTHER REMARKS	31	" COSTS	51	" SELF-FUL- FILMENT	71	" Investments Savings
12	Q9C UNWANTED DISTRICT CHANGES	32	" OTHER REMS.	52	" WORKING CONDITIONS	72	" LIABILITIES EIC.
13	" PHYS. AMENITIES - POSITIVE	33	Q.13B CHANGES HEALTH NEEDED	53	" MGMT. EFFICIENCY	73	" OTHER REMS.
14	" " NEGATIVE	34	" PREVENTED FROM WORKING	54	" HEALTH	74	Q16C UNWANTED FINANCIAL CHANGES
15	" SOCIAL CHARACTER- ISTICS - POSITIVE	35	" PHYS. DISABIL.	55	" OTHER REMS.	7 5	" TAXES
16	" " - NEGATIVE	36	" PARTIC. DISEASES	56	Q15C UNVANTED JOB CHANGES	76	" PENSIONS
17	" SENSE OF BELONGING	37	" AGEING IN GENERAL	57	" FINANCIAL FACTORS	77	* 11711
18	" OTHER REMS.	38	" WORRY - PSYCH MANIF.	58	" PROMOTION - DEMOTION	78	"3"
19	Q11B CHANGES HOUSING NEEDED	39	" OTHER REMS.	59	" SECURITY	79	"2"
20	" PHYS. CHARS. OF BUILDING	40	Q13C CHANGES HEALTH NEEDED	60	" SELF-FULFIL- MENT	80	"1"
	<u> </u>	1	<u> </u>	f		+	

JOB BER

PROJECT NAME

DATE

INITIALS

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Pilot 1 (QL)

INDEX TO CARD NO. 4

MULTIPUNCHED DATA

1	CASE NO	21	" TIME "	41	" HOUSING	61	" WANT BETTER
Ľ.			FREE		EVMT.	<u> </u>	RELATIONS
2		22	" HEALTH	42	" CHILDREN ETC.	62	" MONEY
3		23	" HOME ACTIVE	43	" HEALTH ETC.	63	" HEALTH
4	"4"	24	" INDOOR FACILS.	44	" MARITAL PROBS.	64	" OTHER REMS.
5	Q16C FINANCIAL EARNINGS	25	" OUTDOOR FACILS.	45	" MONEY	65	Q.21C CHANGES EDUCN. NEEDED
6	" JOB SECURITY	26	" MONEY	46	" OTHER REMS.	66	" SCHOOL QUALITY
7	" LIVING EXPENSES	27	" CHOICE - NO RESTRICS.	47	Q19B CHANGES FRIENDS NEEDED	67	" TEACHING QUALITY
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~ .		VAR	<u> P</u>
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	more	347-55	. 19
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